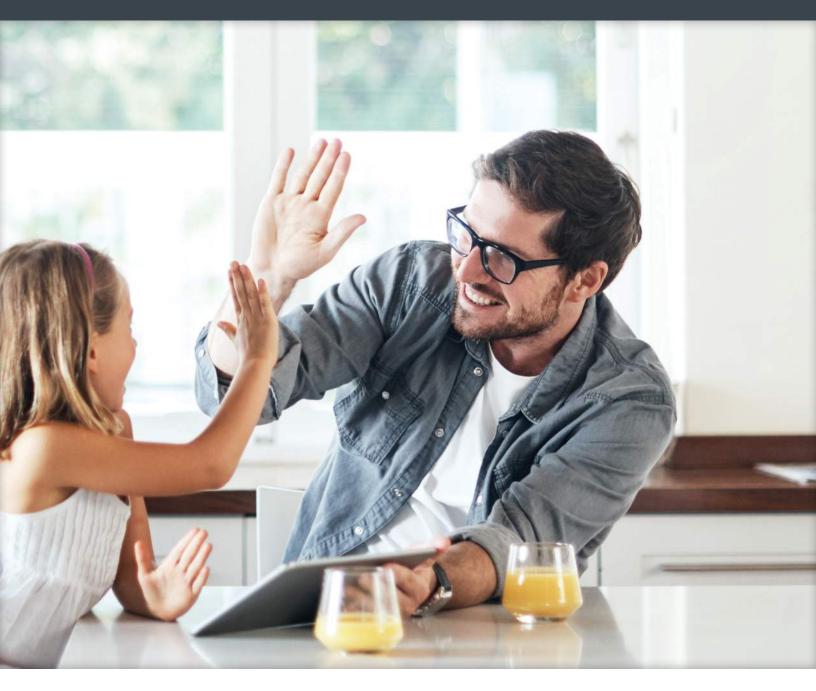
# Intro to FAST for Parents



Connect With Us

PHONE 1-877-326-3278 (FAST)

EMAIL help@ismfast.com WEB ismfast.com f ismfanpagein independent school management



## With you every step of the way.

Applying for financial aid doesn't have to be stressful. FAST® makes it easy, providing you the support you need to complete the process. With FAST, you can be sure that your school's Financial Aid Committee will have a complete picture of your ability to pay tuition.



For customer service, call 1-877-326-FAST (3278) or email us at help@ismfast.com.

## Easy and Helpful

- The application process is self-guided. You may navigate in and out of the program, allowing you to complete your application in multiple sittings.
- Each field contains help bubbles that clarify what information is being requested of you.
- Your family may have extenuating circumstances. FAST gives you the ability to submit a personal letter in your application, offering any additional information relevant to your situation.
- Separated or divorced? The FAST application is designed to easily handle multi-family situations.

#### Languages

To help you feel more comfortable and at ease, FAST gives you the option to complete your application in English, French, Spanish, or Hebrew.

#### Support 24/7/365

Need help? Speak to a customer service representative whether it's 4 p.m. or 4 a.m. Spanish speakers will also find a helpful Spanish speaker on the other end of the line. 1-877-326-FAST (3278)

#### **Private**

All information is kept confidential. We do not share or sell your contact information to third-party vendors—saving your mailbox from a cascade of junk mail.

## **Online Payment**

FAST application will cost \$53 per school—regardless of the number of children applying.

## **Multiple Application**

Applying to multiple schools? Submit additional applications to other FAST schools for only \$10 per application.

### How it works

Locate and click on the FAST link or logo on the financial aid area of your school's website. Click 'Start Application' to begin. Follow the application step by step. If you have any questions along the way, call us anytime, any day at 1-877-326-3278 (FAST). Support calls are handled by FAST, not by your school.

Once all sections are complete, submit the application fee.

Next, upload the required documentation. This is usually your Federal tax return (including all supporting schedules), your State return, and all W2s. We accept multiple file formats (PDF, PNG, or JPEG) but you can also mail documentation to: Independent School Management

FAST Processing Center 2207 Concord Pike, #417 Wilmington, DE 19803